Top 5 Tips for Recovery Community and Recovery Support Services

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1: How to Switch from in-person to Virtual?

Coordinate and set up access to communication platforms

- Zoom, GoToConnect, Google Hangouts, FaceTime
- SLACK Channels for all staff and teams
- Email
- Text messaging
- Facebook messenger
- Phone/Voice Mail
2: Organizational Strategy

- Leadership discussion/decisions
- Program teams identify needs/solutions
- Staff support for implementation
- Virtual staff meetings (Zoom, GoToConnect)
- USARA E-Newsletter
- Town Hall Virtual Meeting on Zoom
3: Providing Recovery Support

Group Meetings

- In person meetings now offered virtually
  - CRAFT Family Support
  - Coffee and Recovery
  - All Recovery Support
  - Links to online meetings provided on website
4: Peer Delivered Recovery Support Services

• Recovery Community Centers closure
• Engaging community through Facebook messages and web links
• Implementing virtual best practices through staff training and supervision
• Peer Recovery Coaches initiate contact with all participants (using preferred communication platform)
5: CRAFT Family Support

• Temporarily suspend in person CRAFT groups
• Identified online CRAFT group meetings
• Increased outreach for CRAFTconnect virtual program
• Implemented individual phone coaching using CRAFT skill and family peer support
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