Telehealth Learning Series
for SUD Tx and Recovery Support Providers

Top 5 Tips for Recovery Community and Recovery Support Services

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USARA
Utah Support Advocates
for Recovery Awareness

NATIONAL CONSORTIUM OF
TELEHEALTH
RESOURCE CENTERS

ATTC
Addiction Technology Transfer Center Network
Funded by Substance Abuse and Mental Health Services Administration

Focus:PHI
The Center of Excellence for Protected Health Information

CASAT
Center for the Application of
Substance Abuse Technologies

SAMHSA
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Services Administration

1: How to Switch from in-person to Virtual?

Coordinate and set up access to communication platforms

- Zoom, GoToConnect, Google Hangouts, FaceTime
- SLACK Channels for all staff and teams
- Email
- Text messaging
- Facebook messenger
- Phone/Voice Mail

2: Organizational Strategy

- Leadership discussion/decisions
- Program teams identify needs/solutions
- Staff support for implementation
- Virtual staff meetings (Zoom, GoToConnect)
- USARA E-Newsletter
- Town Hall Virtual Meeting on Zoom

3: Providing Recovery Support Group Meetings

- In person meetings now offered virtually

  - CRAFT Family Support
  - Coffee and Recovery
  - All Recovery Support
  - Links to online meetings provided on website

4: Peer Delivered Recovery Support Services

- Recovery Community Centers closure
- Engaging community through Facebook messages and web links
- Implementing virtual best practices through staff training and supervision
- Peer Recovery Coaches initiate contact with all participants (using preferred communication platform)

5: CRAFT Family Support

- Temporarily suspend in person CRAFT groups
- Identified online CRAFT group meetings
- Increased outreach for CRAFTconnect virtual program
- Implemented individual phone coaching using CRAFT skill and family peer support

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