

# Top 5 Successful Telehealth Implementation

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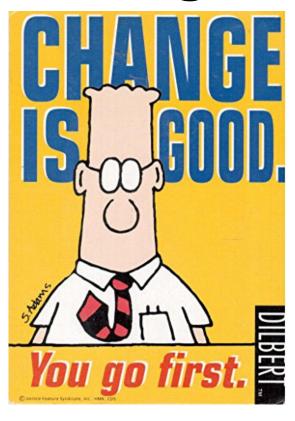


#### **#1: Needs Assessment**



Define the problem(s) you are trying to solve/fix?

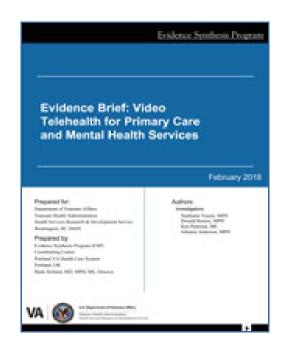
# #2: Organizational Readiness

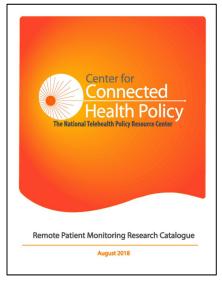




Is my organization ready to make changes and do I have a clinical champion who sees the problem(s) and is motivated and willing to find a solution?

## **#3: Define Your Program Model**









Your technology requirements should be defined by your program model and NOT the other way around!

#### #4: Plan, Plan, and Plan





Inclusive planning – involve everyone on your team – and define each person's roles and responsibilities.

### **#5: QI, Testing and Training**



#### PILOT TESTING

Getting It Right (*Before*) the First Time



Figure out what you want to measure before you start, pilot test, get feedback, refine, improve, update your protocols and workflows and train, train and re-train!

#### **Just Do It!**



Don't let the perfect be the enemy of the good!

# Telehealth Learning Series for SUD Tx and Recovery Support Providers

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