

Telehealth Learning Series

for SUD Tx and Recovery Support Providers



Top 5 Successful Telehealth Implementation

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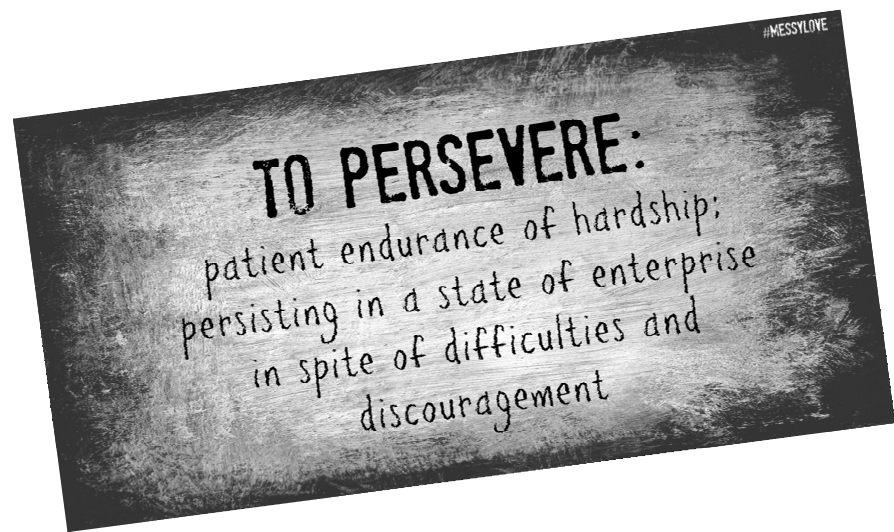


#1: Needs Assessment



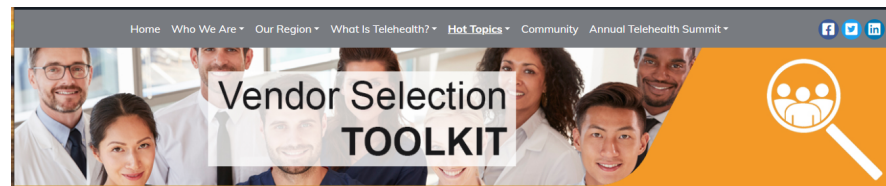
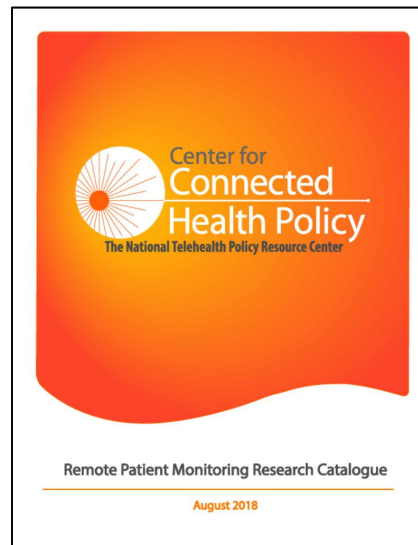
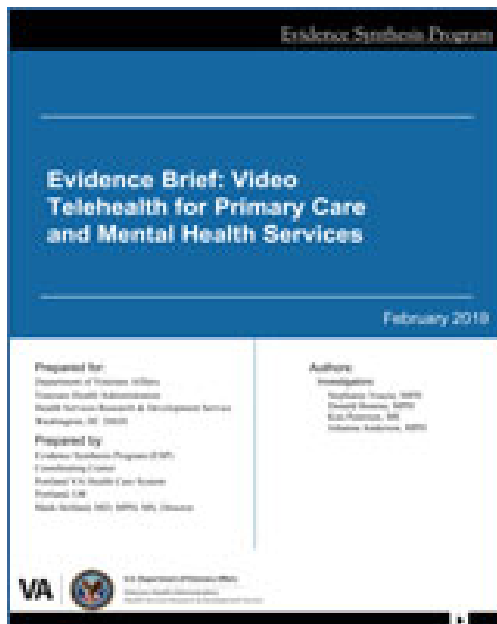
Define the problem(s) you are trying to solve/fix?

#2: Organizational Readiness



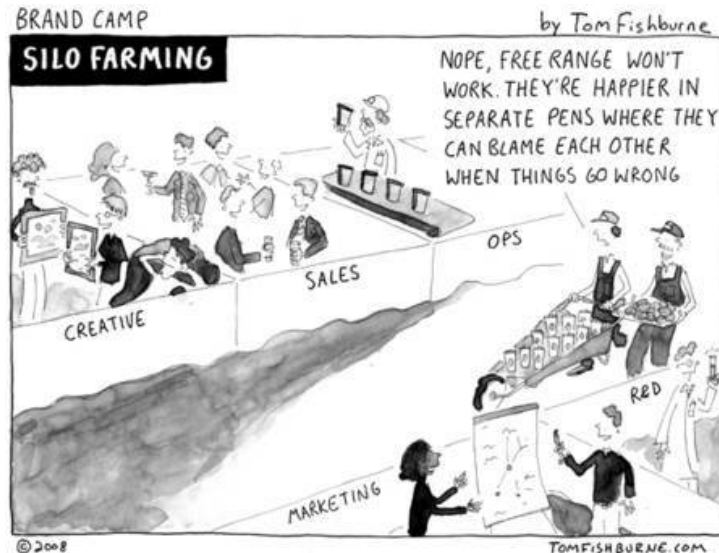
Is my organization ready to make changes and do I have a clinical champion who sees the problem(s) and is motivated and willing to find a solution?

#3: Define Your Program Model



Your technology requirements should be defined by your program model and NOT the other way around!

#4: Plan, Plan, and Plan



Inclusive planning – involve everyone on your team – and define each person's roles and responsibilities.

#5: QI, Testing and Training



PILOT TESTING

Getting It Right
(*Before*) the First Time



Figure out what you want to measure before you start, pilot test, get feedback, refine, improve, update your protocols and workflows and train, train and re-train!

Just Do It!



Don't let the perfect be the enemy of the good!

