Top 5 Successful Telehealth Implementation

Kathy H. Wibberly, PhD
Director, Mid-Atlantic Telehealth Resource Center
#1: Needs Assessment

Solution Looking for a Problem

"My team has created a very innovative solution, but we're still looking for a problem to go with it."

Define the problem(s) you are trying to solve/fix?
Is my organization ready to make changes and do I have a clinical champion who sees the problem(s) and is motivated and willing to find a solution?
#3: Define Your Program Model

Your technology requirements should be defined by your program model and NOT the other way around!
#4: Plan, Plan, and Plan

Inclusive planning – involve everyone on your team – and define each person’s roles and responsibilities.
Figure out what you want to measure before you start, pilot test, get feedback, refine, improve, update your protocols and workflows and train, train and re-train!
Just Do It!

Don’t let the perfect be the enemy of the good!
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